

Last Name: _____ First Name: _____ DOB: _____

Acknowledgement - Receipt of Patient Rights & Responsibilities and Notice of Privacy Practices

By signing on this form, I acknowledge receipt of CiC's Patient Rights & Responsibilities and Notice of Privacy Practices (HIPAA), and have been given the opportunity to read it. I understand these policies are available to me by request.

Appointment Policy

Please call by 2:00 pm on the day prior (Friday for Monday appointment) to your scheduled appointment to notify us of any changes or cancellations. If prior notification is not given, you will be charged \$50 for the missed appointment.

Disclosure of Information

The undersigned agrees all records concerning this patient's care shall remain the property of the facility. The undersigned understands that medical records and billing information generated or maintained by the Facility are accessible to facility personnel and medical staff. Facility personnel and medical staff may use and disclose medical information for treatment, payment, and healthcare operations and to any other physician, healthcare personnel or provider that is or may be involved in the continuum of care for this admission. The facility is authorized to disclose all or part of the patient's medical record to any insurance company, third party payor, worker's compensation carrier, self-insured employer group or other entity (or their authorized representatives) which are necessary for payment of patient's account. Law requires that the Facility advise the undersigned that THE INFORMATION RELEASED MAY INDICATE THE PRESENCE OF A COMMUNICABLE OR VENEREAL DISEASE WHICH MAY INCLUDE, BUT NOT BE LIMITED TO, DISEASES SUCH AS HEPATITIS, SYPHILIS, GONORRHEA AND THE HUMAN IMMUNODEFICIENCY VIRUS, ALSO KNOWN AS ACQUIRED IMMUNE DEFICIENCY SYNDROME (AIDS). The facility is authorized to disclose all or any portion of the patient's medical record as set forth in its Notice of Privacy Practices unless the patient objects in writing. By signing this form, you are authorizing such disclosures.

Acknowledgement - Medical Record Request

By signing this form, I hereby authorize CiC to obtain and/or disclose my medical records for medical treatment purposes only to my physician(s), clinic, hospital, or insurance without further written permission for continuation of care.

General Consent and Right to Refuse Treatment

General Consent to Treatment: By signing this form I (or my authorized representative on my behalf) authorize CiC and staff to conduct any diagnostic exams, tests, and procedures and to provide any medications, treatment to effectively assess and maintain my health, and to assess, diagnose and treat my illness or injuries. I understand that it is the responsibility of my individual treating healthcare provider(s) to explain to me the reason(s) for any particular diagnostic examination, test or procedure, the available treatment options and the common risks and benefits associated with these options as well as alternative courses of treatment. **Right to Refuse Treatment:** In giving my general consent to treatment, I understand that I retain the right to refuse any particular examination, test, procedure, treatment, or medication recommended or deemed medically necessary as prescribed by my referring physician. I also understand that the practice of medicine is not an exact science and that no guarantees have been made to me as the results of my evaluation and/or treatment. Unless otherwise revoked, this authorization will expire in 1 year from date of signature.

Advanced Directives

You have the right to information on CiC's policy regarding Advanced Directives. Advanced Directives will not be honored within the center. In the event of a life-threatening event, emergency medical procedures will be implemented. Patients will be stabilized and transferred to a hospital where the decision to continue or terminate emergency measures can be made by the physician and family. If the patient or patient's representative wants their Advance Directives to be honored, the patient will be offered care at another facility that will comply with their wishes. A Prehospital Medical Care Directive is a document signed by you and your doctor that informs emergency medical technicians (EMTs) or hospital emergency personnel not to resuscitate you. Sometimes this is called a DNR- Do Not Resuscitate. If you have this form, EMTs and other emergency personnel will not use equipment, drugs, or devices to restart your heart or breathing, but they will not withhold medical interventions that are necessary to provide comfort care or to alleviate pain. **IMPORTANT:** Under Arizona law a Prehospital Medical Directive, DNR and Polst Forms may have specific state requirements to be valid. If you have any questions, please talk to your physician or anesthesiologist.

I have an Advanced Directive I do not have an Advanced Directive Copy given to CiC

Payment Policy

Insurance: CiC participates with Medicare and most insurances. I understand during the check-in process, if I do not have my referral and/or insurance card, I will be responsible for any payment due at time of service. If we are not contracted with your plan, payment in full is due at time of service. If you do not provide your insurance information for contracted plans, payment in full is due at the time of service. We can bill your plan upon receipt of insurance details and refund your payment after the claim has been paid in full. **Co-Payments, Deductible, & Co-Insurance:** All co-payments, deductibles and co-insurance must be paid at time of service per your contract with your insurance. I assume and agree to pay all applicable deductibles and co-pays. **Non-Covered Services:** Some services may not be covered or not considered medically necessary by Medicare or other insurances. In case, you will be required to pay for these services in full at time of service. I agree to pay for all non-covered services (preventative or routine) not covered by my insurance. **Proof of Insurance:** We may require a copy of your driver's license and valid insurance card to provide proof of insurance. If we are not provided with the correct information, you will be held responsible for all outstanding balances. **Coverage Changes:** You must notify us immediately of any changes to your insurance coverage to avoid problems with payment. **Non-insured patients:** I agree that I am responsible for payment at the time of service unless prior arrangements have been made. **Collections:** Patient/Guarantor agrees to pay all cost of collection, including attorney fees, collection fees, and contingent fees to collection agencies which may be more than 35% of the delinquent balance, such contingency fee to be added by the provider and collected by the collection agency immediately upon our referral of your account to the collection agency of our choice. Once an account is placed in collection status, all future services must be paid in full at time of service. I understand that there will be a \$25.00 fee for any returned checks. I hereby assign all insurance benefits to CiC for services performed. By signing this form, I acknowledge CiC's Payment Policy.

Patient or Authorized Representative Signature: _____ Date: _____

**Authorization to Communicate Protected Health Information
(Required by the Health Insurance Portability and Accountability Act – 45 CFR Parts 160 and 164)**

Last Name: _____ First Name: _____ DOB: _____

In the event that I am unavailable, I hereby authorize CiC to communicate my protected health information, including information regarding my billing, condition, treatment and diagnosis to the following individual(s) or entity:

Name: _____ Relationship: _____ Phone#: _____

Name: _____ Relationship: _____ Phone#: _____

If your records contain any information from previous providers or information about HIV/AIDS status, cancer diagnosis, mental health information, drug/alcohol abuse or sexually transmitted diseases, you are hereby authorizing the disclosure of this information.

Text Message Communication – Duty to Warn: By providing my e-mail or telephone number, I agree that Comprehensive Integrated Care (CiC) may contact me by e-mail or text. I understand that an e-mail or text may not be secure and that there is some risk that it may be read by third parties.

To the extent consent is required the Telephone Consumer Protection Act (TCPA), I hereby authorize delivery of messages containing non-health care communications like appointment reminders, patient satisfaction surveys, account calls, etc. through the use of an automatic/artificial telephone dialing system, pre-recorded voice messages, or e-mail. I am not required to agree to receive such communications and my agreement is not a condition of receiving items or services. Notwithstanding the foregoing, CiC does not waive and expressly reserves the right to contact me by any means for any purposes as otherwise permitted by law. By signing below, I have consented to receive e-mails or non-healthcare pre-recorded communications to the e-mail address or telephone number I have provided.

I understand that after the custodian of records discloses my health information, it may no longer be protected by federal and/or state privacy laws. I further understand that this authorization is voluntary and that I may refuse to sign this authorization. My refusal to sign will not affect my ability to obtain treatment or eligibility for benefits unless allowed by law. I understand this authorization may be revoked in writing at any time, except to the extent that action has been taken in reliance on the authorization. Unless otherwise revoked, this authorization will expire 1 year from date of signature.

Patient or Authorized Representative Signature: _____ Date: _____